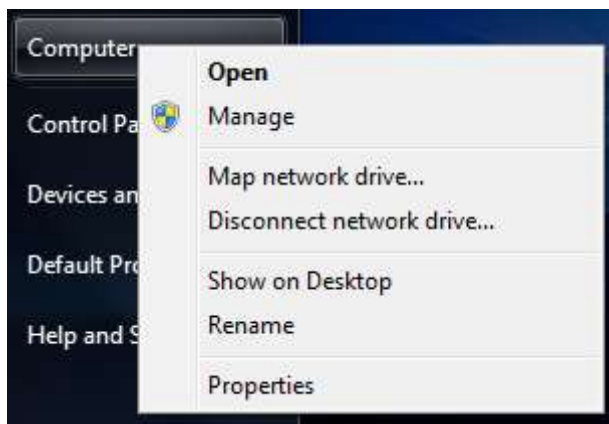


Solving Port COM problem

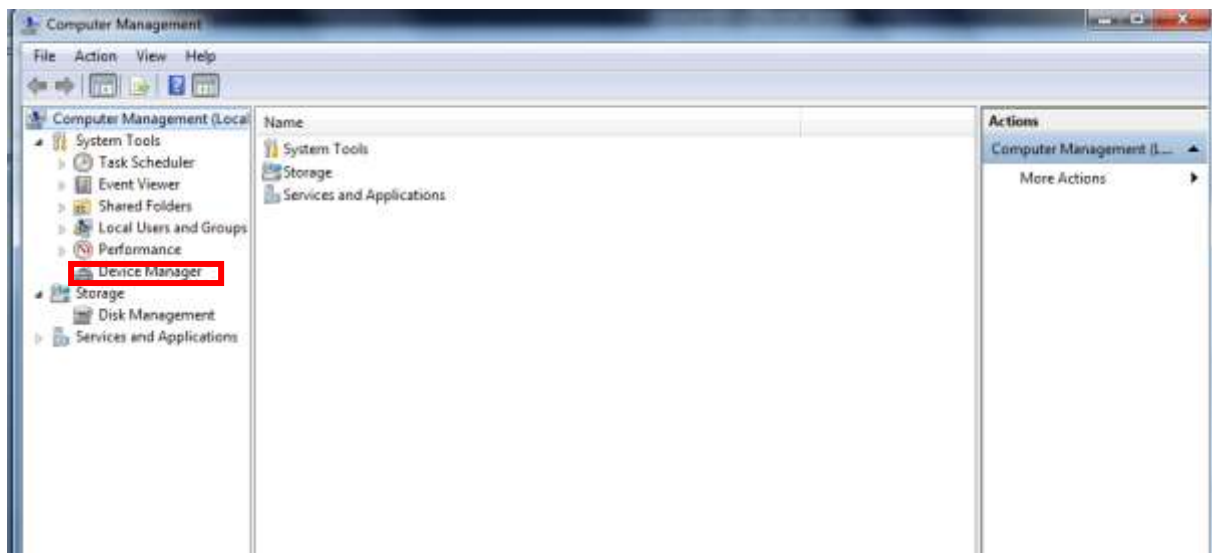
When you are using an instrument controlled by USB or Serial Port, some conflict might happen between available serial port, position of the cable in the USB slot and Serial port number requested by the instrument.

This lesson explains you how to use windows functionalities to solve such kind of problem with Win 7 for XP it is same.

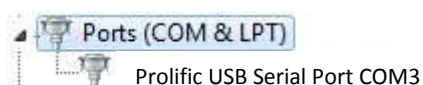
1/ Go to computer and right click



2/ Click on manage. The below window will be displayed. Then activate the function Device Manager.



3/ Search for COM Port – LPT > [Prolific USB Serial](#) and read the value of the port. Here it is COM 3



4/ For GBX, search for the file Bal285.ini or Visiodrop.ini. Open the file. Search for

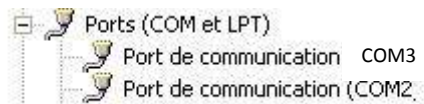
[SERIALPORT]

NAME=COM1

If the number is 1 change it in 3.

5/ Another way to do it is to change the value of the port.

In this case the port is COM1 and the USB cable is connected to the port 3.



Click on Port COM3, then make a right-click and then select Properties.

Go to the Tab : Parameters then click on Advanced change the value of the Port to COM 1 and Save.